



## Armal S.p.A. Unipersonale Warranty (rev. 1 dd 11/10/2021)

**COVERAGE PERIOD:** Coverage under Armal warranty is for a period of 12 (twelve) months from the purchase of the goods starting from the sales invoice date.

**WHO HAS THE RIGHT TO THE WARRANTY:** The Armal warranty applies to the direct Buyer of the merchandise to which the invoice extends.

**WHAT THE WARRANTY COVERS AND WHAT ARMAL DOES:** Armal S.p.A. guarantees that the products sold are free from manufacturing defects. Armal undertakes to remedy any defect, lack of quality or lack of conformity of the Products attributable to it, which occur within 12 (twelve) months from delivery of the Products, provided that the same has been promptly notified in accordance with the provisions of the "Armal General Conditions of Sale" and the "Armal Complaints Procedure" (latest revision published on the website [www.armal.biz](http://www.armal.biz)). Armal can choose whether to repair or replace the Products found to be defective. The products replaced or repaired under warranty will be subject to the same for a period of 6 (six) months from the date of repair or replacement.

Armal S.p.A. reserves the right to ask the Customer to return the material with the alleged defect and, at its sole discretion, in the event that there is no evidence of the defect itself, will issue an invoice to the Customer for the replaced material and the shipping costs incurred, including any duties.

**WHAT IS NOT COVERED BY THE WARRANTY:** All parts subject to normal wear and tear are excluded (e.g. latches, door springs, seat and seat covers, various screws, etc.). It is understood that the aforementioned warranty (consisting of the obligation to repair or replace the Products) absorbs and replaces the warranties or liability provided for by law, and excludes any other liability of Armal (whether contractual or non-contractual) in any case arising from the Products supplied (e.g. labour costs, compensations for damages, loss for earnings, deductibles or penalties for non-delivery/contractual fulfilment, recall campaigns, etc.. which are intended to be borne by the Customer).

**HOW TO START THE WARRANTY PROCEDURE, REPORTING AND RESPONSE TIMES:** The Customer must, under penalty of forfeiture of the warranty itself, strictly adhere to the aforementioned "Armal Complaints Procedure". Please also refer to the same procedure for the reporting and response times by Armal S.p.A.

### THE WARRANTY TERMINATES IF:

- Armal S.p.A.'s assembly instructions have not been followed;
- The parts have been modified or repaired by staff that has not been authorized by Armal S.p.A.;
- The failures or breakages have been caused by unsuitable uses or subjected to higher stresses than those foreseen by Armal S.p.A. including the use of chemicals or solvents not compatible with the product;
- The complained defects derive from accidents, vandalism, evident neglect, negligence, wilful misconduct or gross negligence of the Customer/End User;
- When the Customer has not promptly fulfilled any contractual payment obligations.

Armal S.p.A. reserves the right to make changes or improvements to its Products that, without altering the essential characteristics of the Products themselves, may be necessary or appropriate without having the obligation to make the same changes or improvements to Products already sold and/or delivered.

THIS WARRANTY REPLACES ALL PREVIOUS WARRANTIES EXPRESS OR IMPLIED, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

For more information, contact [armal@armal.biz](mailto:armal@armal.biz) or your Armal Sales Manager.



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